



# VISITATION GUIDELINES

*Effective March 14, 2024*

Southwest Health recognizes that visitation of family and friends during a patient's hospitalization is key to a patient's recovery, and it's something we encourage.

## HOSPITAL VISITATION GUIDELINES

At Southwest Health, the safety of our patients, visitors, and team members is our top priority. We have developed the Flag System to keep you informed of times when our community is experiencing an increased volume of respiratory illnesses. Please review the signage posted as you enter the facility. All entrances into the facility will have procedural masks available for those that elect to wear one.

### Visiting Hours

- Non-Covid-19/Non-ICU Inpatient: 7 am -9 pm
- Critical Care (2 visitors at a time; 30 minutes at a time): 10 am -10:30 am, 3 pm – 5 pm, 8 pm – 9 pm
- Visitors must be 2 years or older **EXCEPT** for Critical Care and Maternity Suites, where visitors must be 12 years or older.
- Due to the nature of the illness, the patient's physical or emotional condition, or the patient's preference, some visits may be restricted or extended.

## SPECIFICS BY AREA

### Inpatient Areas:

- Inpatient Hospitalizations: 7 am – 9 pm visitation. 2 years or older. Adult patients may have 1 support person stay overnight. Pediatric patients may have 2 support persons stay overnight. Covid-19 patients may have 1 continuous support person who shall remain in the patient room at all times. This support person will be strongly encouraged to wear an N-95 mask while visiting their loved one.
- ICU/CCU - Non-COVID-19 patients are allowed 2 designated visitors in the patient room at one time who are at least 12 years of age or older. At the discretion of ICU/CCU staff, Covid-19 patients may be allowed visitors.
- Nursery/NICU - Patients are allowed 2 consistent caregivers visiting. If possible, this should be the mother and father only.
- Inpatient Surgery: 2 support persons will be allowed in pre-op area, as space allows, until the patient is taken to surgery. The 2 support persons and other visitors may then wait in the designated surgical waiting area.

### Maternity Suites:

- Siblings of all ages, family, and friends may visit. Other children under 12 may not visit.
- No more than 4 people can be in the Suite.
- Laboring patients may have after-hours visitation.
- Visitation may extend for 2 hours after the delivery.
- Visitors must wait in the Waiting Room.

### Outpatient Areas:

- 2 visitors are allowed to wait in the waiting room; unless space becomes an issue then visitors may be asked to wait in their vehicles.
- Adult patients may have 1 designated visitor at least 18 years of age to stay 24/7.
- Pediatric patients are allowed 2 visitors at least 18 years of age to stay 24/7.
- Outpatient Surgery: 2 support persons will be allowed in pre-op area, as space allows, until the patient is taken to surgery. The 2 support persons and other visitors may then wait in the designated surgical waiting area.

### Outpatient Clinics:

- Support persons will be allowed as space in the waiting room permits.
- Children are welcome when accompanied by a responsible adult.