



VISITATION GUIDELINES

Effective April 19, 2022

Southwest Health recognizes that visitation of family and friends during a patient's hospitalization is key to a patient's recovery, and it's something we encourage.

HOSPITAL VISITATION GUIDELINES

- Review signage at all entrances to facility
- Mask wearing is encouraged
- Wash hands frequently

Visiting Hours

- Non-Covid-19/Non-ICU Inpatient: 7 am -7 pm
- Critical Care (2 visitors at a time; 30 minutes at a time): 10 am -11 am, 3 pm – 5 pm, 8 pm – 9 pm
- Visitors must be 12 years or older.
- All visitors are asked to help maintain a restful and healing environment.
- Due to the nature of the illness, the patient's physical or emotional condition, or the patient's preference, some visits may be restricted or extended.

SPECIFICS BY AREA

Inpatient Areas:

- Inpatient Hospitalizations: 7 am – 7 pm visitation. 12 years or older. Adult patients may have 1 support person stay overnight. Pediatric patients may have 2 support persons stay overnight.
- ICU/CVSU - Non-COVID-19 patients are allowed 2 designated visitors per day who are at least 12 years of age or older (see details above).
- Nursery/NICU - Patients are allowed 2 consistent caregivers visiting. If possible, this should be the mother and father only.
- Inpatient Surgery: 2 support persons will be allowed in pre-op area, as space allows, until the patient is taken to surgery. The 2 support persons and other visitors may then wait in the designated surgical waiting area.

Outpatient Areas:

- Emergency Department Visits – No visitors allowed until patient is screened for COVID-19.
- 2 visitors are allowed to wait in the waiting room; unless space becomes an issue then visitors may be asked to wait in their vehicles.
- Adult patients may have 1 designated visitor at least 18 years of age to stay 24/7.
- Pediatric patients are allowed 2 visitors at least 18 years of age to stay 24/7.
- Outpatient Surgery: 2 support persons will be allowed in pre-op area, as space allows, until the patient is taken to surgery. The 2 support persons and other visitors may then wait in the designated surgical waiting area.

Outpatient Clinics:

- Mask wearing is encouraged.
- Support persons will be allowed as space in the waiting room permits.
- Children are welcome when accompanied by a responsible adult.

VISITATION POLICY FOR SMRMC MATERNITY SUITES

We believe COVID-19 should not diminish one of the most exciting times in a woman's life.

- SMRMC Maternity Suites is allowing 2 support persons during the entire labor and delivery stay. (This person may swap out with another support person). Only one support person is allowed to stay overnight.
- No children under the age of 12 may visit including siblings.
- ER OB Triage patients and Outpatients: may have 1 support person accompany them to LDRP.
- Infants in the Nursery/NICU may have 2 consistent caregivers visiting. If possible, this should be the mother and father only.
- Please consider alternative communication methods as available and appropriate such as phone, Face Time, texting or other electronic methods.